

METRO EXPRESSLANES

Low-Income Assistance Plan



Receive a one-time discount when you open a FasTrak® account today.



What is the Low-Income Assistance Plan?

This plan provides low-income commuters a discount of a one-time \$25 credit. This credit can be applied to the prepaid toll deposit or transponder deposit. Eligibility requirements apply.

Benefits of the Low-Income Assistance Plan:

- > Receive a one-time \$25 credit when you sign up.
- > The monthly account maintenance fee is automatically waived for customers enrolled in this plan.

Requirements for Eligibility

To qualify for the Low-Income Assistance Plan, you must:

- > Be an LA County resident
- > Have an annual household income equal to or less than the amounts shown below:

LOW-INCOME ASSISTANCE PLAN ELIGIBILITY	
HOUSEHOLD SIZE	INCOME THRESHOLD**
1	\$24,280
2	\$39,920
3	\$41,560
4	\$50,200
5	\$58,840
6	\$66,940
7	\$76,140
8	\$84,760
FOR EACH ADDITIONAL PERSON, ADD	\$8,640
**THIS THRESHOLD IS TWICE THE 2019 FEDERAL POVERTY LEVEL.	

- > Provide proof of eligibility by submitting a copy of one of the following documents with your application:
 - > Check Stub
 - > Public Benefit
 - > MediCal
 - > Tax Return
 - > Lifeline
 - > LAUSD Lunch Recipient
 - > EBT

How do I apply?



BY MAIL

Visit metroexpresslanes.net to download an application, and mail the application with proof of eligibility to:

Metro ExpressLanes
PO Box 3878
Gardena, CA 90247



BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS

Metro ExpressLanes
500 W 190th St
Gardena, CA 90248
Hours: M–F 8am–6pm, Sat 9am–1pm

El Monte Transit Station
3501 Santa Anita Av
El Monte, CA 91731
Hours: M–F 8am–6pm, Sat 9am–1pm

PLEASE NOTE: Applicants must have all items required for processing. The Low-Income Assistance Plan is limited to one per household.

Did you know?

- > The FasTrak Flex transponder can be moved from one vehicle to another.
- > Carpools of 2 or more travel toll-free on the I-10 during non-peak hours (M–F 9am–4pm and 7pm–5am; Sat & Sun).
- > Carpools of 3 or more travel toll-free on the I-10.
- > Carpools of 2 or more travel toll-free on the I-110.
- > Carpoolers are automatically enrolled in the Loyalty Program to earn toll credits.
- > Transit riders with registered TAP cards can earn toll credits for riding on select transit routes.
- > Motorcycles do not need a transponder.

For additional information, please visit metroexpresslanes.net or call 877.812.0022.